



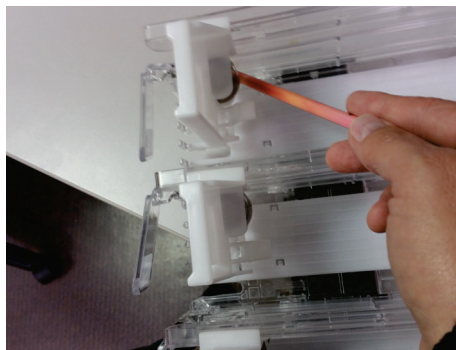
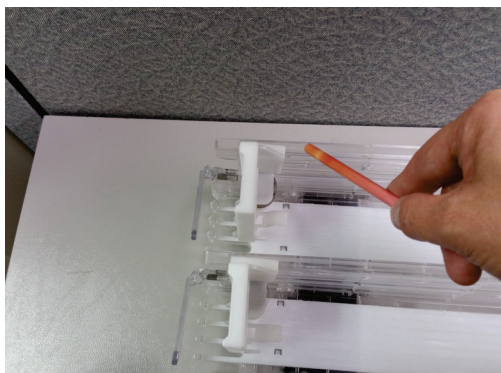
SandenVendo America
10710 Sanden Dr. Dallas TX 75238
TECHNICAL SERVICES
ADVISORY MEMO

To: Distribution
From: Technical Services
Date: 3/18/2016
Subject: Product Pushers- GGFV Tray assembly.

Remarks: For Your Review

SandenVendo America has identified a small number of GGFV trays that were not lubricated properly in the manufacturing process. If you find the tray pushers are not advancing correctly, please take the following steps:

1. Remove the tray from the machine and push the product pushers all the way back to their locked position.
2. Using a cotton swab or lubricant brush, apply a light coat of a food grade silicone, or other comparable lubricant on the right side where the pushers slide as shown below. Ensure the application covers the entire length of the tracks, front to back.
3. Return the tray assembly to the machine, reload, and push the tray all the way back into place. The product pusher will automatically unlock, and resume tension.
*Note: The product pusher will automatically release when the tray is pushed back into place. Damage may occur unless there is product in the tray!



If you have any further questions, please call SVA technical services at 800-344-7216 ext 9935

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